

EDUCATION

- **Chittagong Independent University** Chittagong, Bangladesh
Bachelor of Computer Science and Engineering; CGPA: 3.90/4.00 Sep. 2018 – Aug. 2022

WORK EXPERIENCE

- **TS4U** Warren, Michigan, United States
Junior DevOps Engineer Feb. 2023 – April 2024
 - Deployed and monitored multiple **three-tier** and **microservices** applications on the **AWS cloud platform**, utilizing various **Containerization**, **Container Orchestrator**, **IAC** and **CI/CD** tools.
 - Built several containerized microservices applications, including E-commerce app and Field Force Management app with **Kubernetes** and **Docker**, enabling quicker and more efficient software delivery.
 - Automated infrastructure deployment and configuration using Infrastructure-as-Code (IaC) tools such as **Terraform** and **Ansible**, minimizing manual errors and **enhancing efficiency up to 30%**.
 - Implemented and optimized **CI/CD pipelines** of the mentioned microservices using **GitLab CI/CD**, **GitOps/ArgoCD**, and **Jenkins** to automate the build, test, and deployment processes, resulting in a great reduction in release cycle times and an increase in overall product quality.
 - Set up and maintained AWS cloud services such as **VPC**, **RDS**, **S3**, **IAM**, **Load Balancer**, and **Auto-scaling Group** allowing for effective cloud resources management of two-tier applications.
 - Integrated monitoring and logging solutions, such as **Prometheus**, **Grafana**, and the **EFK stack**, which enable proactive identification of issues and resolution.

PERSONAL PROJECTS

- **Urban Bangla**
Github:<http://github.com/zihadbappy/urbanbangla> | *Live:* <https://urbanbangla.herokuapp.com>
 - Designed and developed a web app to store modern Bengali words(i.e. internet words/slangs) that may not be in orthodox dictionaries using the **Flask** framework and **RESTful API**.
 - Users can login using Google account, submit new words, view/search/upvote/downvote words, and navigate using pagination.
 - **Tech Stack:** *Flask, MongoDB, GoogleAuth*
- **WebRTC video chat app:** :
Github: <https://github.com/zihadbappy/WebRTC-VidChat>
 - Utilized the **WebRTC API** to build a web app that lets users video chat in rooms in a peer-to-peer system.
 - Configured the TURN server for relay connection on **AWS EC2**.
 - **Tech Stack:** *Nodejs, Expressjs, WebRTC, peerjs, Web sockets*

TECHNICAL SKILLS

- **Languages:** Python, Javascript, Bash, SQL, C/C++, Java
- **Technologies:** AWS Cloud Services(EC2, VPC, S3, RDS, CloudFront, ECR Load Balancing etc.), Docker, Kubernetes, Terraform, Ansible, GitOps, GitLab CI/CD, Jenkins, Grafana, Prometheus, ArgoCD, Nodejs, Flask, MongoDB, Pandas, Numpy, Tensorflow/Keras

OTHER EXPERIENCES

- Qualifier of the final round of ICPC Dhaka Regional Contest, 2019